11/16/2023

EVV Cures Act Home Health Care Services (HHCS) Onboard Now

Background:

Program providers and financial management services agencies (FMSAs) who will be new to EVV, due to the [Cures Act Home Health Care Services implementation](#), must complete onboarding and EVV Portal training by Dec. 31. It's recommended to complete the form as soon as possible to be able to practice using EVV before the Jan. 1, 2024, implementation.

Summary of Request:

1. Complete onboarding with the state-funded EVV vendor system, HHAeXchange, by submitting the [HHAeXchange Provider Onboarding Form](#).
2. Complete the [Texas Medicaid & Healthcare Partnership (TMHP) Learning Management System (LMS)](#) to complete annual EVV Portal training requirements.
3. Program providers and FMSAs must submit all HHCS EVV claims to Texas Medicaid & Healthcare Partnership (TMHP) using TexMedConnect, or through Electronic Data Interchange (EDI) using a Compass 21 (C21) Submitter ID starting with dates of service on or after Dec. 1.
4. Managed care organizations (MCOs) will reject any HHCS managed care claims with EVV services and dates of service on or after Dec. 1, back to the program provider and FMSA directing them to submit the claim to TMHP for EVV claims matching.

Additional Information:

Program providers and FMSAs who do not onboard with HHAeXchange before Jan. 1, 2024, may be unable to record visits. Claims submitted without an EVV visit will be denied.

Action:

By **Nov. 30, 2023**:

MCOs must post this, EVV Cures Act Home Health Care Services (HHCS) Onboard Now, information to their MCO EVV website.

Resources:

For specific HHCS billing codes combinations that require the use of EVV, refer to the EVV HHCS Service Bill Codes table in [Excel](#) or [PDF](#) formats.

Email [HHAeXchange](#) for onboarding questions.

Email [TMHP](#) for EVV Portal training questions.

Contact:

EVVMCO@hhs.texas.gov

Type: Action Required

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV